wurxa

COMPATIBILITY NOTE

Which terminals work with Wurxa

Wurxa receives punches from the terminal over the internet, with no PC or server at the customer's site. Before you quote, check the model below. If it is not listed, send us the model number and we will confirm it.

BRAND	STATUS	MODELS AND NOTES
ZKTeco	Fully supported	Terminals that push to a cloud server (ADMS push). Confirmed: SpeedFace V4L, V4L Pro, V5L, F18 and K40. Fingerprint, face and card. The terminal keeps punches while offline and sends them when it reconnects.
Hikvision	Supported	Face and access-control terminals in the DS-K1T family. Connected directly, or through the small Wurxa Device Bridge when the terminal sits behind the office router. Events pushed while Wurxa could not be reached are not caught up automatically.
eSSL, Dahua	Not yet	Not supported today. Tell us the customer and model; these are the next brands.
No terminal	Supported	Staff clock in on their phone, with the location recorded and an optional photo. Most customers mix both.

WHAT THE SITE NEEDS

- The terminal powered on and connected to the internet (cable or Wi-Fi)
- Outbound internet allowed from the terminal; no port forwarding for ZKTeco
- The serial number, from the terminal's System info or the label
- Someone at the terminal for ten minutes during setup

WHAT WURXA NEVER DOES

- Never deletes punches, from the terminal or from the records
- Only reads punches and adds or removes the people you manage in Wurxa
- Removes a person from a terminal only when they are deactivated or moved; on a move it keeps them on the old terminal until their fingerprint is copied into Wurxa

GOOD TO KNOW

- The server settings to type into the terminal are shown inside Wurxa when you add the device. They are not published.
- A terminal is Online if it checked in within the last 15 minutes; after an hour without a check-in during the site's working hours, the owner and IT admin are alerted once.
- Up to 400 days of punches stored on a ZKTeco terminal can be pulled into Wurxa, so the customer's last month is there on day one.